

HOTEL ACCOMMODATION SURVEY

Your name: _____ Your Room Number: _____

We hope you enjoyed your stay with us! To help us better serve you, please complete this survey and return it to the reception desk at your convenience. Thank you!

| Statement | Strongly Agree | Agree | Neutral | Disagree | Strongly Disagree |
|--|----------------|-------|---------|----------|-------------------|
| My overall experience here was good, and I would recommend this hotel to my friends. | | | | | |
| Check in | | | | | |
| My reservation record was accurate. | | | | | |
| The check-in process was timely and efficient. | | | | | |
| The check-in staff was courteous. | | | | | |
| Guest Room | | | | | |
| My room was clean and comfortable. | | | | | |
| My room was furnished appropriately. | | | | | |
| My bed and bedding were comfortable. | | | | | |
| Guest Staff | | | | | |
| The guest staff was prompt, reliable, and friendly. | | | | | |
| The guest staff was knowledgeable and fully answered my questions about the area. | | | | | |
| I felt safe and secure during my stay. | | | | | |
| Housekeeping staff was friendly and reliable. | | | | | |
| Management was available to solve problems. | | | | | |
| Amenities | | | | | |
| Hotel amenities were clean, attractive, and properly equipped. | | | | | |
| I was informed about The Lounge at the time I checked in. | | | | | |
| Check out | | | | | |
| The check-out process was timely and efficient. | | | | | |
| I received a complete and accurate bill. | | | | | |
| <p>BECOME A STAR! May we have your permission to quote you on our website and advertising? If this is okay with you, please complete the section below with your comments that we may use in our marketing of Camelot Inn and Suites and/or The Lounge:</p> | | | | | |
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